

Federal Communications Commission
445 Twelfth Street SW
Washington, D.C.

Reference: WT Docket No. 07-237

Dear Sir,

I am a customer of T-Mobile, or at least, for a short period of time. As I understand it, there is a hearing to determine should T-Mobile USA be allowed to with-go the necessary functions and regulations. This, under their complex structure, should not be allowed.

Please let me clarify the internal complexity of this operation as it is today. They criticize the existence of the USPS, an American Postal Institution. They are very critical of their contractor inside the Sam's Club. They give no credence to their American customers. They allow theft by proxy. Their repair center is a mass of corruption and deceit. They encourage the eating up the naïve and trusting faction here in USA.

I, personally ask, you to consider the hardship they put to a percentage of their customers through because they do not find us important enough. Good decent people! Everyday we trust our phone service to an entity that is not the business entity of the past but a Monster of our future here in America.

Bigger is not better. Destroying good systems in the wake of progress is just making us meaner. I have spent the last six weeks trying to understand and correct a sincere problem inside this Conglomeration. I realize it is not the people I once trusted. There are still good people inside this organization. But they have their hands tied from Parties outside the USA.

I am taking this moment to stand and ask you to require them to walk the same tight line as they are doing to Americans everyday. Good, honest, and trust-worthy people. Visit their Wiley Road Location in LaGrange, Georgia and you will find this theft by proxy.

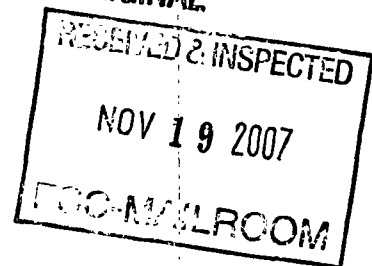
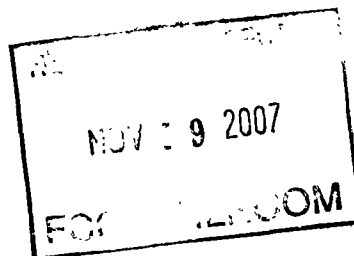
I spoke with one of their representatives today. I now have two of four people that agree how a simple phone exchange should work. It is not fair that they fail to train 50% of their employees. It is not fair that email guidelines that are followed, forms filled out and packages entrusted into their hands. Yet they can allow a % of clients to be ran over like a freight truck on the back of a duck.

It is a simple truth that they be judged in the same light they do business in. They should be expected to walk the line. They needed to dot the I's and cross the t's. This is the way they make paying customers operate; even if they are knowledgeable of existing problems inside their operation. Acquisitions' will feed their customer numbers. They do not have to be accountable to the Amerikans (sic).

Sincerely Yours,

Charles Waldie Jr.

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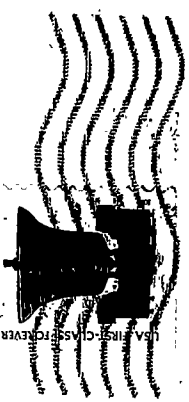
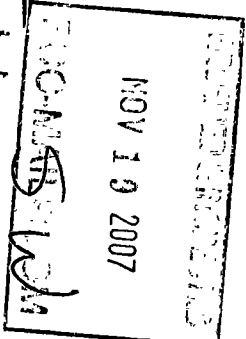
Pray for Our Leaders!

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